

## Code of Respectful Engagement for Community Consultation

We value and welcome your input on wind farm projects in your community. To ensure positive and productive dialogue, we ask that you follow this guidance when engaging with our team via phone, email, or in-person consultation. Our team will also abide by this.

### 1. General Principles

Be respectful: Treat all members of the engagement team and other participants with courtesy and kindness.

- Stay informed: Ask questions and seek clarification if needed—we're here to help.
- Listen actively: Allow others to speak and be open to different perspectives.
- Be respectful: Offensive language and behaviour will not be tolerated.

### 2. Phone Calls

- Begin by stating your name and the reason for your call.
- Use calm and respectful language throughout the conversation.
- Avoid shouting, interrupting, or using aggressive language.
- If a conversation becomes disrespectful or aggressive, the call may be ended.

### 3. Emails

- Use a clear subject line and write in a respectful tone.
- Clearly outline your questions or concerns.
- Avoid using offensive or threatening language—such messages will not receive a response.
- Our team will do their best to respond in a timely and helpful manner.

### 4. In-Person Consultations

- Be courteous to all attendees, including staff and other community members.
- Allow space for everyone to speak and be heard.
- Aggressive, discriminatory, or harassing behavior will not be tolerated.
- If necessary, staff may end the session or ask individuals to leave, to maintain a safe environment for respectful engagement.

Any questions can be addressed to [info@ballyfeenygreenenergy.ie](mailto:info@ballyfeenygreenenergy.ie)